

High level strategy (2014-19) and 2014-16 Strategic Priorities

Vision

Barnet CCG working together with local people to find creative solutions; designing effective health care services that will improve health and wellbeing, accessible to all.

Local Clinicians working with local people for healthier future

Our Values

- Compassion and kindness
- Treat all with dignity and respect
- Person centred care that supports people to be as healthy as they can be
- Work in partnership and collaborate with all
- Reduce dependency and promote self-care

Strategic Goals

Promote and support health and wellbeing - enabling Barnet's population to be as healthy as they can be and make informed choices about their health and lifestyle.

- Working with the London Borough of Barnet implement the Barnet Health & Well-Being Strategy that aims to reduce health inequalities by focusing on how more people can 'Keep Well' and 'Keep Independent'.
- Utilise the knowledge from the Joint Strategic Needs Assessment and knowledge of the health and social care challenges of the population of Barnet in all our programmes of change.
- Ensure that the population of Barnet is fully empowered in making decisions about their own care and has good information to make healthy choices and understand how to access services
- Promote self-care providing patients with the tools to increase the self-management of their conditions supporting independence in line with level 1 tier of the integrated care model

Engage, Listen and Innovate to design person centred services - working with patients, the public, GPs, the London Borough of Barnet, service providers and other stakeholders we will drive the development of new service models and pathways to meet the health and social care needs of our population.

- Establish a range of ways in which local people, patients, the GP membership, the authority and other stakeholders can get involved in influencing and informing the future of local health services

14/15- 15/16 Priority - Listening to Patients and engaging GPs

- Develop a strategy for engaging patients and the public in the shaping and co-design of services.
- Develop and improve the engagement of our GP membership in shaping and supporting the delivery of the priorities of the CCG

- Redesign clinical pathways and the provision of health services through the delivery of our Clinical Commissioning Programmes redesigning 39 clinical pathways

14/15- 15/16 Priorities – Pathway redesign – Planned care

- Reduce the volume of activity taking place inappropriately in acute care settings so that we reach national average targets and aim for upper quartile targets for both first appointments, follow up appointments and procedures.
- Redesign 9 clinical pathways to increase the management in primary care and the community and streamline the patient experience working with all stakeholders
- Develop the referral and demand management arrangements to streamline care, improve the quality of referrals and reduce waste

- Review the urgent care system to improve access and ensure value for money

14/15- 15/16 Priorities – Pathway redesign – Urgent Care

- Implement the London quality standards for acute emergency services which will be commissioned from April 2014, embed them from 2015/16 ahead of these clinical standards being incorporated into the national quality requirements section of the NHS Standard Contract with sanctions for non-compliance in 2016-17
- Develop our ambulatory care model
- Reduce hospital readmissions and length of stay

- Support NHS England in developing the arrangements for specialised commissioning and clinical care
- Working with London Borough of Barnet we will commission children's services that support early intervention at all stages of the pathway to promote health and emotional resilience.

Develop local and joined up care - working with primary care, the London Borough of Barnet and other health and social care partners we will streamline and join up community care and support for the frail and elderly and those with complex long term conditions, with care provided at home or as close to home as possible.

- Implement a fully integrated care health and social care system inclusive of primary care support, community services and out of hospital care utilising the opportunities provided by the Better Care Fund.

14/15 -15/16 Priorities –Community and Integrated Care Development

- Working with the London Borough of Barnet implement the 5-tier Integrated Health and Social Care model, making best use of existing resources and the pooled budget arrangements of the Better Care Fund
- Launch a locally developed model of integrated multi-disciplinary team working and once fully operational spread across our networks.
- implementation of a risk stratified approach to supporting older people
- extending partnerships with voluntary and community based organisations
- Progress the personalisation agenda in partnership with the local authority.

- Engage with GPs and support them to develop primary care and primary care networks to provide and enhance services in the local practice or networks

14/15 -15/16 Priorities – Primary Care Strategy

- Working with the Local Medical Committee review the Primary Care Strategy
- Develop network based primary care services including; diagnostic provision
- Support GPs to improve care for people in care homes
- Align the work of GPs and Community services to ensure patients receive seamless care
- Ensure primary care is actively involved, aligned with the resource shift required to manage more care outside of hospital
- Implemented Education and Peer Review schemes
- Improve the management of patients over 75 years of age and patients with complex conditions in conjunction with the NHSE DES for 2014/15 and aligned to the Better Care Fund Implementation
- Enhance primary care support for specific vulnerable groups e.g. looked after children and the homeless

- Review the needs, models and gaps in Mental Health services working with the London Borough of Barnet and procure an outcomes based service model that meets patient's needs

14/15- 15/16 Priority – Mental Health

- Undertake a feasibility review by July 2014 to assess current needs, service gaps and potential models and consider procurement options
- Agree the process and timescale for the procurement of an outcome based model
- Ensure that people with mental health needs are treated by appropriately trained teams.

- Develop an IMT Strategy and plan to support the delivery of joined up care and pathway management.

14/15 -15/16 Priorities – IT strategy

- Identify the needs and agree the business case for GP IT and develop a business case for investment driven by the delivering the benefits of the change programme
- Develop integrated care information systems and provide a shared care record to support the management of delivery of joined up care in the community and with secondary providers.

- Increase the number of people who are supported to die at home or in their place of choice

Ensure the quality of the services we buy - assure and monitor the quality of services we buy to ensure that core standards are met and that they are safe and effective and provide high quality patient and carer experience.

- Ensure that the systems and process are in place to promote the wellbeing of Children and vulnerable adults
- Work with patients and stakeholders to understand the issues impacting on the quality of care ensuring core standards are delivered.
- Develop value based outcomes and commission these from providers

- Ensure the quality and safety of care is maintained and enhanced, embedding the key Francis recommendations.

Spend our money wisely - maximise the health impact of the money we spend by understanding population needs, ensuring robust and effective procurement and contract management.

- Ensure we meet our financial obligations to enable us to achieve our priorities whilst returning to financial balance.
- Drive value in our existing contracts by changing how healthcare is organised, measured and reimbursed in order to improve services and release resources to improve health and wellbeing
- Work with the London Borough of Barnet to deliver the ambitions of the Barnet 'Call to Action' to improve integration between health and social care
- Establish ourselves as the health system leader for Barnet and work across the 5 CCGs to create a resilient health system in North Central London

Enabling strategies

- Quality
- Public Engagement and Patient Experience
- IMT strategy
- Estates
- Joint Strategic Needs Assessment